

# Available Drive-Thru, ATM, Online/Mobile Banking and Self-Service Options

## Drive-Thru/ATM

- Deposit cash and checks
- Withdraw cash
- Transfers
- Balance inquiries

## Lobby Services Available\*

- Safe deposit box open/closure and access
- New account opening
- Account updates
- Notary (members only)
- Medallion Signature Guarantee (members only, fee applies)
- Speak with a specialized department representative - IRA, Fraud, Estate Assistance, Branch representative, etc.
- Wire transfers (domestic/international)
- Auto loan applications

*\*Lobby appointments for listed or other services are available to schedule online at [rbfcu.org](http://rbfcu.org). Wait times may vary.*

## Online/Mobile Banking

- Mobile check deposits
- Transfers
- Loan and credit card payments
- Cashier's check requests (max \$5,000)
- View statements
- Credit card/Line of credit Cash Advance<sup>1</sup>
- Open accounts, certificates, IRA certificates (IRA savings account must already be opened)
- Chat with Online Banking, Payment Services and Consumer Lending
- Apply for a loan and view your application status
- Stop payment requests (website only)
- Domestic wire transfers
- Manage debit and credit cards (report lost/stolen/freeze/unfreeze/activate/set Alerts etc.)
- Select/change debit and credit card PINs
- Order checks
- Pay bills electronically
- Enroll in the Round Up savings program

***Non-member transactions will need to be conducted inside the lobby during business hours.***

Federally insured by NCUA

Membership eligibility required. Loans subject to credit approval. Programs subject to change without notice. Other restrictions and fees may apply. Members must have an RBFCU Checking Account with Freedom Debit Card to enroll in RBFCU Round Up. Additional qualifications apply to use Mobile Deposit. All deposits, including Mobile Deposits, are subject to the RBFCU Funds Availability Policy. Certain restrictions, including daily and monthly deposit limitations may apply. RBFCU does not charge a fee for the RBFCU Mobile® app, but you may be charged for data by your mobile wireless provider.

<sup>1</sup>A fee equivalent to 2% of the amount of each Cash Advance will be assessed. This will be charged separately from the amount of your Cash Advance request.

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