

How to Retrieve Your Mastercard Annual Statement

Log into your RBCU Online Banking account, then click on the credit card from the *Account Summary* screen.

CREDIT CARDS

MC Platinum Reward - [Redacted] Card ... [Redacted]	Current Balance
Available Credit \$25,000.00	\$ 0.00
	Due Date 11/04/2018

On the *Mastercard Summary* page, click on the credit card you would like to view.

Credit Cards

Account

[MC Platinum Preferred Rate - \[Redacted\]](#)

From there, you will be redirected to **ezcardinfo.com**.

From the *eZCard* site, click on the “Recent Transactions” tab

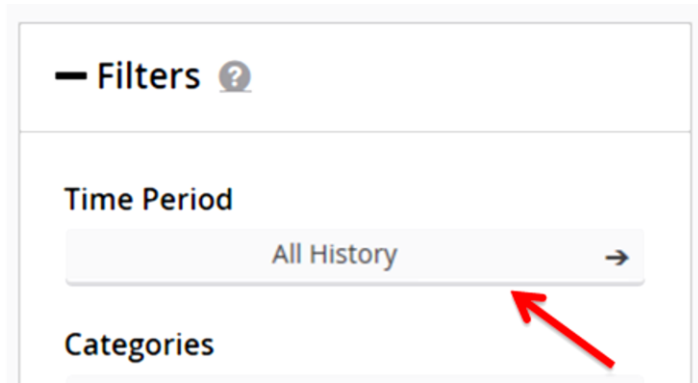
Recent Transactions

Click the link “*Go to Full Transaction History*” at the bottom of the page.

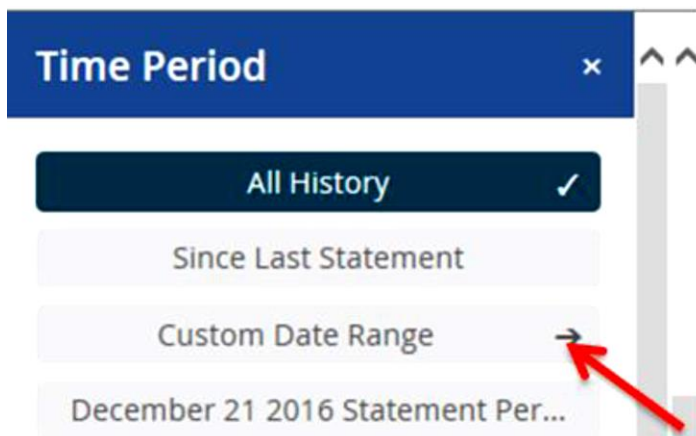
[PAYMENT - THANK YOU](#)

[Go to Full Transaction History](#)

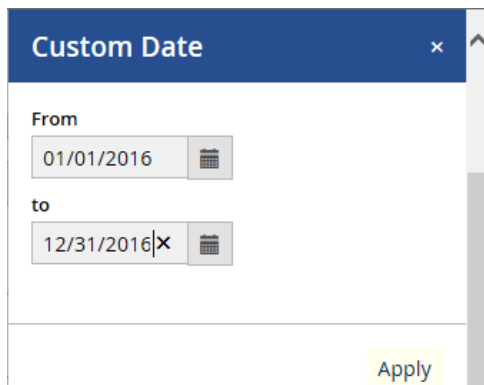
Under “Filters,” click “All History” under “Time Period” field.



A slide out window will appear on the right side of the screen. Click “Custom Date Range.”



Select date range as January 1 to December 31 and select the year. You can also select any date range you need. Then click “Apply.”



All transactions occurring within the dates selected will populate.

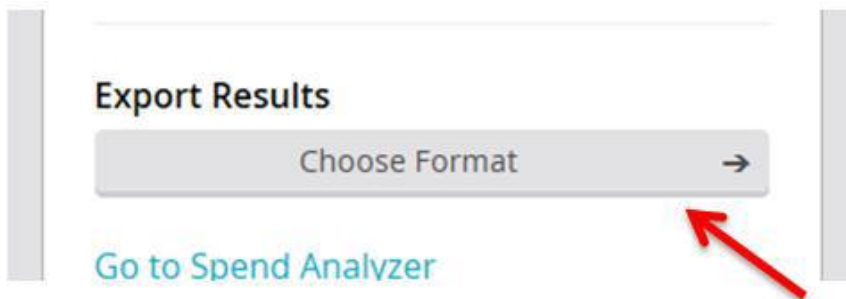
Search Transactions

Filters: [Custom Date Range](#) [Clear All](#)

— Transactions (58)

DEC 23, 2016	PAYMENT - THANK YOU	(\$50.00)	PAYMENTS AND FEES
DEC 21, 2016	INTEREST CHARGE CASH	\$0.28	PAYMENTS AND FEES
DEC 21, 2016	INTEREST CHARGE PURCHASE	\$4.58	PAYMENTS AND FEES
DEC 20, 2016	NETFLIX.COM	\$10.81	UTILITIES

You may export the transactions by clicking “Choose Format” under “Export Results.”



A slide out window will appear on the right side of the screen with options for exporting the transactions. Once you select the option, you may download your transactions into a spreadsheet for easier viewing.



If you need assistance accessing your account or viewing your transactions, please contact the RBFCU Payment Services Department at: 1-800-580-3300.