

MemberSafe offers the tools, knowledge and resources to better protect you and your family¹. Our identity theft and resolution service that includes credit file monitoring³, access to credit report and score⁴, monitoring of over 1,000 public databases, identity theft expense reimbursement², fully managed resolution services, and more.

MemberSafe offers RBFCU members security and peace of mind at an affordable price.

Tips To Protect Your Identity

- Avoid carrying sensitive documents
- Use strong passwords online
- Shred your bills and statements
- Place a hold on your mail through the U.S. Postal Service at usps.com when traveling
- Place alerts on your credit file at fraudalerts.equifax.com

Should you suffer identity theft, call your dedicated MemberSafe fraud specialist at **1-866-210-0361**. They'll help you every step of the way until your identity is restored.

MemberSafe[®]

Monitoring & Resolution Services | Credit File Alerts
Identity Protection | Cell Phone Protection
membersafe.rbfcu.org

RBFCU 
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A Texas Credit Union
1-800-580-3300

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Membership eligibility required. Personal Internet & Identity Coverage Master Policy issued to Econ-0-Check Association underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. Services and benefits for cellular telephone coverage are insured under a policy from Plateau Casualty Insurance Company, 2701 North Main Street, Crossville, TN. Coverage for all claims or losses depends on actual policy provisions. Availability of coverage can depend on underwriting qualifications and state regulations. Please refer to the actual policies for terms, conditions and exclusions of coverage. Insurance products are not deposits; not NCUA insured; not an obligation of Randolph-Brooks Federal Credit Union (RBFCU); and not guaranteed by RBFCU or any affiliated entity. *Registration/activation required. ¹Benefits are available to personal checking account owner(s), their joint account owners and their eligible family members. Family includes: Spouse, persons qualifying as domestic partner and children under 25 years of age and parent(s) of the account holder who are residents of the same household. ²Special Program Notes: The descriptions herein are summaries only and do not include all terms, conditions and exclusions of the Benefits described. Please refer to the actual insurance documents for complete details of coverage and exclusions. Coverage is provided through the company named on the certificate of insurance. ³Credit file monitoring may take several days to begin following activation. ⁴Credit Score is a VantageScore 3.0 based on TransUnion data. Third parties may use a different VantageScore or a different type of credit score to assess your creditworthiness. ⁵After your first credit score request, your credit score will automatically be refreshed each month and plotted on your Credit Score Tracker graph. You'll receive monthly email notifications letting you know when your new score is ready. ⁶Cell phone bill must be paid through any RBFCU checking, savings or credit card account.

Help Protect Your Family For LESS!



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MemberSafe®

For just **\$5.95 per month per household**, MemberSafe provides your family¹ with:

- **Up to \$10,000 Identity Theft Expense Reimbursement Coverage²**
- **Identity Theft Resolution Services**
- **Credit File Monitoring^{3*}** – daily credit file monitoring and automated alerts of key changes to your TransUnion® credit report
- **Credit Report^{*}** – request a new, single-bureau report every 180 days or upon opening a resolution case
- **Credit Score^{4*}** – receive a new, single-bureau credit score every month
- **Identity Monitoring^{*}** – Monitoring 1,000 databases identity suspicious activity
- **Debit and Credit Card Registration^{*}**
- **Online Identity Theft News Center^{*} with valuable phone and web resources**
- **IDProtect® Score Tracker^{5*}** – Score Tracker plots your credit score each month on a chart so you can easily see changes over time, along with score factors that provide insight into what events may have caused your score to change at a certain point in time
- **Credit Score Simulator^{4*}** – See how different actions, such as increasing card limits or paying off a loan, will impact your VantageScore®
- **Cellular Phone Protection^{2,6}** – Receive up to \$400 of replacement or repair costs if your cell phone is stolen or damaged, in the U.S. and abroad

Signing up for MemberSafe is quick and easy.

- Sign in to your Online Banking account (rbfcu.org)
- Click on “**View Services**” then “**MemberSafe**” to add MemberSafe to your account
- RBFCU will provide an access code to complete your registration online at membersafe.rbfcu.org

You can also add MemberSafe coverage any time by visiting any RBFCU branch or contacting our **Member Service Center at 1-800-580-3300**.

MemberSafe®

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