

Make Safety a Priority

We encourage you to follow these important tips to make your ATM transactions as safe and secure as possible:

- Protect your RBFCU debit or credit card and your Personal Identification Number (PIN). Do not allow anyone else to use your card.
Tip: Memorize your PIN and do not write it on your card or on other papers you carry with you.
- When using a drive-up ATM, look around, check your rearview and side mirrors, keep your engine running, your doors locked and windows up before and after transactions.
- Be aware of your surroundings.
Tip: If you observe any suspicious activity while at an ATM, cancel your transaction, go to a safe location and contact the police.
- At walk-up ATMs, block the keypad so others cannot view your PIN entry.
- Be alert and select a visible, well-lit ATM when making an ATM transaction at night. If possible, take someone with you.
Tip: Instead of using an ATM, get cash back from a merchant at a checkout line.
- Once your ATM transaction is complete, take your receipt, card and cash. Leave the machine and wait until you are in a secure location to count your cash.

Lost your card? Don't lose your mind. Sign in to your Online Banking account or the RBFCU Mobile app to freeze your RBFCU cards anytime with the "Manage Cards" feature.

Lost your card? Don't lose your mind.

Manage your debit or credit card from your phone.

The "Manage Cards" feature on our mobile app allows you to:

- Notify us when you're traveling, so your account doesn't get flagged for unusual activity
- Freeze your card if it is lost or misplaced
- Report a lost or stolen card
- Replace a card free of charge
- Request a PIN for your RBFCU credit card



**Download the RBFCU Mobile app
and protect your accounts today!**

RBFCU 
rbfcu.org

A Texas Credit Union

1-800-580-3300

Federally insured by NCUA

RBFCU does not charge a fee for the mobile app, but you may be charged for data usage by your mobile wireless provider. Program terms are subject to change. Visit rbfcu.org for complete details.